

SAFE CRUISING ROCKPORT CRUISES

COVID -19 Safe Travel Advisory

Rockport Cruises look forward to welcoming you onboard for your 1000 Islands Cruise.

We understand that there may be concerns regarding COVID-19 and want to assure you of our continued commitment to the safety, health and well-being of our guests and crew members.

We are following all guidelines set out by Provincial and Community Health Authorities regarding COVID-19. We are governed and inspected by these agencies on a regular basis to maintain our compliance and our excellent safety and sanitation track record.

Rockport Cruises has been awarded a Safe Travels Stamp by The World Travel & Tourism Council for adopting health and hygiene global standardized protocols.

The Safe Travels Stamp is an international symbol designed to allow travelers to recognize governments and companies around the world, which have adopted health and hygiene, standardized protocols – so consumers can experience ‘Safe Travels’.

Rockport Cruises maintains a rigorous process of cleaning, disinfecting and sanitizing our vessels and public areas.

The safety of our staff, crew and all passengers is our top priority. You will notice the following enhanced infection prevention and new controls in place this season.

- Staff and Passenger screening before boarding
- Staff and Passengers will be required to wear a facial mask while on board the boat, in the General Store and restaurants.
- Hand sanitizer stations at boarding and onboard
- Reducing guest capacity on our boats, in restaurants and General Store.
- Enforcing social distancing at our ticket office, boarding lines, boats, restaurants and General Store.
- We have increased the frequency and focus of our cleaning procedures, with focus on high touch areas like handrails, doorknobs and all public surfaces
- Frequent hand washing, thorough disinfection of food preparation surfaces before and after service, as well as regular sanitization of our vessels before and after service

Protecting yourself using proper hygiene can help reduce the risk of infection or spreading infection to others by following these PHAC recommendations:

Personal and public health measures — such as physical distancing, staying home when ill even with mild symptoms, frequent handwashing and surface cleaning — have significant benefits and have been proven to limit COVID-19 transmission.

Rockport Cruises is proud of our team’s proven commitment to maintaining an outstanding standard of cleanliness and safety. While we are committed to keeping you safe, we cannot guarantee you will not be exposed to COVID-19. We are confident in our procedures and we look forward to welcoming guests aboard this season.